CENTRE FOR GOOD GOVERNANCE

Road Cutting / Right of Way Permissions Portal – DISCOMS - User Guide

Version 1.0

The Road Cutting /Right of Way Permissions Portal for PWD Departments of Telangana, user guide details out the step by step usage of all the services provided in the IT application.

Contents

1.	About RCP / ROW Portal
1.1	Salient Features
1.2	Access Details
2.	Acronyms & Definitions4
3.	Workflow
4.	RCP / ROW Home Page6
4.1	DISCOMS Official Login6
4.2	Forget Password
4.3	Entrepreneur Home Page7
4.3.	1 Services
4.3.	2 Dash Board – View Status
4.3.	3 Dash Board – Payment Process12
4.3.	4 Dash Board – Permission Document / Certificate14
4.3.	4 Dash Board – Rejected Applications15

1. About RCP / ROW Portal

1.1 Salient Features

- Web-based solution
- 24/7 accessibility to the users
- Password protected and secure
- Role based access & customized views for the users
- Provides User friendly interface
- Expandable, replicable, adaptive and sustainable and technically versatile model
- Bring out transparency and accountability
- Query based reports can be generated
- Online help

1.2 Access Details

To access the application, user must log on to the Portal and then navigate through the services provided in the application. The following steps are to be followed to log on to Portal:

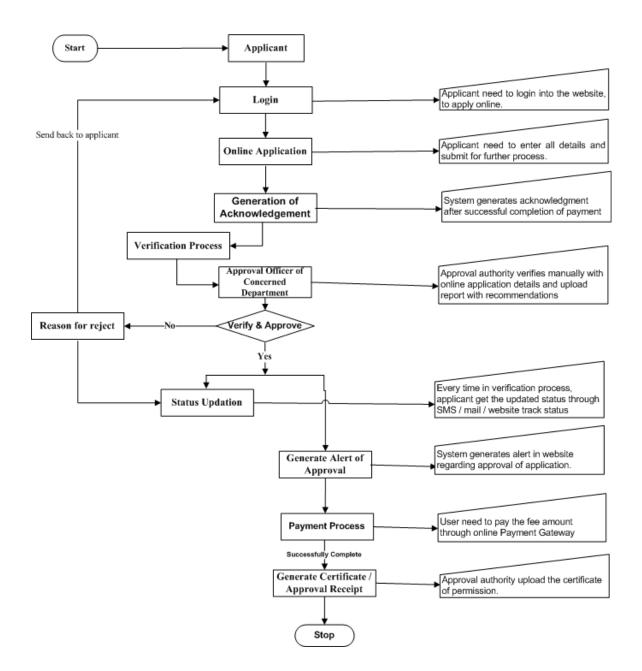
- Open the Web browser Please use Mozilla Firefox as browser.
- Enter the website address as https://ts-roadcutting.cgg.gov.in
- The Home Page of the application gets displayed as shown below.



2. Acronyms & Definitions

Acronym	Description			
RCP	Road Cutting Permissions			
ROW	Right of Way			
EODB	Ease of Doing Business			
EE	Executive Engineer			
ENC	Engineer-in-Chief			
RM	Running Meter			

3. Workflow



Road Cutting / ROW Permissions - Work Flow

- Applicant need to login into the website, to apply online.
- Applicant need to enter all details and submit for further processing
- System generates acknowledgment after successful completion of payment.
- Approval authority verifies manually with online application details and upload report with recommendations.
- Every time in verification process, applicant gets the updated status through SMS.
- Status of the Application can be viewed in Applicant Dashboard.
- User need to pay the fee amount through online Payment Gateway

4. RCP / ROW Home Page

Home page having below services.

FOR E	CUTTING / ROW F LECTRICITY CONI ent of Telangana Click here to		User Manual	Home
	Registered User Login User Login Here Username	A R&B / DISCOMs Official Login	A, New User Registration	
Copy right @ 2017.	Password Sign In	Ø	Forgot Password Designed and Developed by	Centre for Good Governance

4.1 DISCOMS Official Login

DISCOMS Officials need to give valid predefined User ID & Password to enter into application using by below displayed screen.

Registered User Login	R&B / Discoms Official Login	New User R
👗 User Login Here		
Username		
Password		
Sign In	😢 Fo	orgot Password

4.2 Forget Password

In case, the user forget password, user can use "Forget Password" Option existed in login window.

When user click on Forget password link, below screen get display.

FOR ELE	ITTING / ROW PER CTRICITY CONNEC of Telangana		
			BACK
	Mobile Number*		
	Email Id*		
	Re	over User ID and Password	

- User need to enter registered mobile number & Email ID and click on Submit.
- User Id and password will be sent to the registered Mobile Number.

4.3 Entrepreneur Home Page

User can view below services in entrepreneur login.

F G							Welcome to DE-CIT Foday 1 31-7-2017			
	ENTREPRENEUR - ROAD CUTTING / RIGHT OF WAY PERMISSION DETAILS									
Арр	lication Details			Application - 0	Officer / Status	Details		A	pplication - Pay	ment Details
Application Number	Submission Date	Application	Department / Agency	Assigned Officer			Permission Document	Total Amount (₹)	Payment Status	Acknowledgement
RCP201700379	29-07-2017	View Θ	R & B	EE-KMNR	Certificate Issued	yes	View Θ	108299	PAYMENT COMPLETED	View \Theta
RCP201700376	29-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	approved	NA	4701	PAYMENT	View
RCP201700375	29-07-2017	View Θ	R & B	EE-NRML	Approval Under Process	NA	NA	22128	NA	NA
RCP201700374	29-07-2017	View Θ	R & B	EE-KMNR	Approval Under Process	NA	NA	22128	NA	-NA
RCP201700371	28-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	NA	NA	6555	NA	NA
RCP201700361	27-07-2017	View \Theta	TSIIC IALA	UPPAL	Approved	NA	NA	4310	PAYMENT	View \Theta
RCP201700355	27-07-2017	View	R & B	EE-ADB	Approval	asdfasd	NA	3135	NA	NA

Steps to follow:

- Apply online for Road cutting Permission.
- Online payment after getting Approval from Department officials.
- Download / Print the Certificate after issuing of certificate from Department officials.

4.3.1 Services

User can apply for Road cutting permission by using this option

HOME SER	OR ELE	CTRIC t of Telan ange passwo ght of way p	Gana RD LOGOUT ERMISSIONS	PERMIS INECTIO	N	WAY PERM	AISSION DET/	AILS		Velcome to DE-CITY-I oday 31-7-2017 17/
Арр	lication Details	;		Application - O	fficer / Status	Details		A	pplication - Payr	nent Details
Application Number	Submission Date	Application	Department / Agency	Assigned Officer	Status	Remarks	Permission Document	Total Amount (र)	Payment Status	Acknowledgement
RCP201700379	29-07-2017	View Θ	R & B	EE-KMNR	Certificate Issued	yes	View Θ	108299	PAYMENT COMPLETED	View 🛛
RCP201700376	29-07-2017	View	R & B	EE-ADB	Approval Under Process	approved	NA	4701	PAYMENT COMPLETED	View 🛛
RCP201700375	29-07-2017	View Θ	R & B	EE-NRML	Approval Under Process	NA	NA	22128	NA	-NA
RCP201700374	29-07-2017	View Θ	R & B	EE-KMNR	Approval Under Process	NA	NA	22128	NA	NA
RCP201700371	28-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	NA	NA	6555	NA	NA
RCP201700361	27-07-2017	View \varTheta	TSIIC IALA	UPPAL	Approved	NA	NA	4310	PAYMENT COMPLETED	View \varTheta
RCP201700355	27-07-2017	View	R & B	EE-ADB	Approval Under Process	asdfasd	NA	3135	NA	NA

- By mouse over on Services menu, user get option for Road Cutting / Right of Way Permissions submenu.
- By click on sub menu user will get below screen.



- User can get guidance about application procedure from this screen.
- User need to click on "Click here to Proceed" to start application process.
- Application form displayed as below, for able to apply online

ROAD CUTTING / ROW P FOR ELECTRICITY CONN Government of Telangana	
IOME SERVICES ~ CHANGE PASSWORD LOGOUT	Welcome to DE-CITY-III; Today : 12-7-2017 12:56:55
APPLICATI	ION FOR ROAD CUTTING/RIGHT OF WAY (ROW) PERMISSIONS
TSIPASS Application *	®yes ◎no
1) Select Department / Agency *	R&B
2) DISCOM Officer*	Select R & B GHMC
3) Communication Address of the Applicant *	HMDA Municipalities Panchayath Raj
4) Select District * (where the Road Cutting/ROW to be carried out)	HYDERABAD 💌
5) Name of the Road *	test
6) Details of the Road *	test
7) Road Cutting Chainage *	From (Kms) To (Kms) (OR) Landmark
	12.000 (OR) Near Patny Plaza Building
8) Side of the Road *	
9) Sketch showing the proposed road cutting with chain	ages * File types: PDF,JPEG,JPG,PNG - size: 2MB
(i) [★] Browse Visio-Workflow.pdf	(ii) Browse No file selected. (iii) Browse No file selected.
O) Statement of Charges for Road Cutting / ROW Permission S.No. Name of road with chainages (1) OTAL ROAD CUTTING/RIGHT OF WAY CHARGES *	Type of surface for cutting Length (In Mctres) (E) Amount (E)
I hereby declare that the above information is to	rue to the best of my knowledge and belief.

Data Entry Steps

	User need to select the category of application,				
TSIPASS Application	so that, approval may take on priority basis.				
Select Department / Agency	User need to select the department / agency, whom to apply for road cutting permission.				
DISCOM Officer	Suctors display the Officer & construction				
Communication Address of the Applicant	System displays the Officer & communication address details automatically.				
	User need to select from drop down list as per agency he selected before:				
Select District (where the	 For R&B – need to select district 				
Road Cutting/ROW to be	 For GHMC – no need to select district 				
carried out)	 For HMDA – select division 				
	For Municipalities – select municipality				
	For Panchayath Raj – Select District				
Name of the Road	Enter name & details of the road				
Details of the Road					
Road Cutting Chainage	Enter Road chainage from & to details in numbers. Or user can enter Land mark of the road to be cutted.				
Side of the Road	Select side of road either right / left side				
Sketch showing the proposed road cutting with chainages	User need to upload sketch of the road to be cutted along with chainage. User can upload upto 3 documents, in which 1 st one is mandatory. Uploaded file types should be PDF, JPEG, JPG, PNG and in size should not exceed 2MB				
Statement of Charges for Road Cutting / ROW Permissions	Enter Name of road with chainages, select Type of surface for cutting and enter Length (In Metres).				
Add	User can append more than one roads in the list, for apply more type of roads through within the				

	same chainage one application. ADD button helps user to do this.
Delete	User can delete existed rows by using delete button.
TOTAL ROAD CUTTING / RIGHT OF WAY CHARGES	System auto calculates total amount of Road cutting / ROW charges. Total Amount to be paid will change / vary after Addition of Centage Charges and GST.

Click on Declaration check box.

"Submit Application" button helps to submit the application for further process.

• After submission of application, user will get acknowledgment with Application reference number for further reference like below.



• System send message of successful submission along with application number to user's registered mobile number

4.3.2 Dash Board – View Status

User can perform below actions through dash board.

- Can view current status of the application
- Updation of the status in every stage
- Can perform online payment after successful approval from department officials.
- Can view, download & Print the Acknowledgement after successful payment.
- Can view, download & Print the permission certificate / document after issuing from department officials.

ROAD CUTTING / ROW PERMISSION FOR ELECTRICITY CONNECTION Government of Telangana						Welcome to DE-C				
HOME SER	WICES 🧅 CH	ANGE PASSWO								Today : 31-7-201
Арр	lication Details	-	NIREPRENEUR		Officer / Status		IISSION DE II		opplication - Pay	ment Details
Application Number	Submission Date	Application	Department / Agency	Assigned Officer	Status	Remarks	Permission Document	Total Amount (₹)	Payment Status	Acknowledgeme
RCP201700379	29-07-2017	View \varTheta	R & B	EE-KMNR	Certificate Issued	yes	View Θ	108299	PAYMENT COMPLETED	View Θ
RCP201700376	29-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	approved	NA	4701	PAYMENT	View
RCP201700375	29-07-2017	View Θ	R & B	EE-NRML	Approval Under Process	NA	-NA	22128	-NA-	-NA-
RCP201700374	29-07-2017	View Θ	R & B	EE-KMNR	Approval Under Process	NA	NA	22128	-NA-	NA
RCP201700371	28-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	NA	NA	6555	-NA-	-NA
RCP201700361	27-07-2017	View Θ	TSIIC IALA	UPPAL	Approved	NA	NA	4310	PAYMENT	View Θ
RCP201700355	27-07-2017	View Θ	R & B	EE-ADB	Approval	asdfasd	NA	3135	-NA	NA

4.3.3 Dash Board – Payment Process

- User can pay centage charges through online after successful approval from government officials.
- User will get message of approval along with amount to be paid to user's registered mobile number.
- After getting SMS message, user can login into the application.
- "Pay Amount" option gets enabled for online payment like below.



- User need to click on "Pay Amount" button for further payment process.
- User will get below screen.

	Government of Telangana	
HOME	SERVICES V CHANGE PASSWORD LOGOUT	
	Application Number	RCP201700389
	Road Cutting / Right Of Way Charges - As per Ap	proving Authority
	Charges (Excluding Centage and GST)	285
	Centage Charges 16.5%	47.02
	GST 18%	59.76
	Total Amount Payable (Including Centage and GST)	₹ 392 /-
	Payment Type	Online

 User need to click on "Proceed to Payment" to connect payment gateway.

	e-	Paym	ent	
Ma	kes tl	ie Pay	mer	nt easy
Now ch	oose th	e Bank t	o Mal	ke Paymen
		Select Bank	•	
		submit	1	

- User need to give payment details like, mode of payment, bank etc and click on Proceed button.
- After successful payment transaction, below screen display and user need to click on Successful button.

Acknowledgment

FOR E	ROAD CUTTING / ROW PERMISSION FOR ELECTRICITY CONNECTION Government of Telangana								
HOME SERVICES ~	CHANGE PASSWORD LOG	out	Welcome to testcgg ; Today : 12-7-2017 12:0:17						
		GOVERNMENT OF TELANGANA Acknowledgement of Road Cutting Permissions							
	Application Number	RCP201700250							
	Payment Status	Success							
	Amount Paid (₹) Payment Date	7964/- 07-07-2017 03:20							
	regiment Date	Click to Print Acknowledgement							
Copy right @ 2017.			Designed and Developed by Centre for Good Governance						

• User need to click on "Click to Print Acknowledgment" to take print of application shown below.

Print

Application Number RCF201700175 Payment Status Success Amount Paid 34140/- Pages from: 1 to: 1	Acknowle	NMENT OF TELANGANA	Print Printer Name: Xerox WorkCentre 5735 Status: Ready Type: Xerox WorkCentre 5735 Where: 10.2.22.30 Commert:	Properties Properties		
Amount Paid 34140-	Application Number Payment Status	RCP201700175 Success		Copies		
	Amount Paid Payment Date		Pages from: 1 to: 1			

• User can view / download / take print of acknowledgement from dash board also, by click on below shown marking.

ROAD CUTTING / ROW PERMISSION FOR ELECTRICITY CONNECTION Government of Telangana										
HOME SERVICES V CHANGE PASSWORD LOGOUT Welcome to DE-CITY-III: Today : 31-7-2017 17:27										
			ENTREPRENEU	R - ROAD CUTTI	NG / RIGHT	OF WAY P	FRMISSION	DETAILS		
Application Details Application - Officer / Status Details Application - Payment Details										
Application Number	Submission Date	Application	Department / Agency	Assigned Officer		Remarks	Permission Document			
RCP201700392	31-07-2017	View ©	R & B	EE-NRML	Approval Under Process	NA	NA	71931	PAY AMOUNT ₹	NA
RCP201700379	29-07-2017	View Θ	R & B	EE-KMNR	Certificate Issued	yes	View @	108299	PAYMENT	View Ø
RCP201700376	29-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	approved	NA	4701		Vew@
RCP201700375	29-07-2017	View 🛛	R & B	EE-NRML	Approval Under Process	NA	NA	22128	NA	NA
RCP201700374	29-07-2017	View 🛛	R & B	EE-KMNR	Approval	NA	NA	22128	NA	NA

4.3.4 Dash Board – Permission Document / Certificate

- User will get message regarding generation of certificate after successful issuing of document by government officials, to user's registered mobile number.
- After getting SMS message, user can login into the application.
- User can view / download / take print of certificate from dash board, by click on below shown marking.

(CC/)	OR EL		ITY CON	PERMISS						A
HOME SE	RVICES ~	CHANGE PASSV	ORD LOGOUT	i						to DE-CITY-III ; 31-7-2017 17:23
			ENTREPRENEU	R - ROAD CUTTI	NG / RIGHT	OF WAY P	ERMISSION	DETAILS		
Арр	olication Deta	ils		Application - Off	ficer / Status I	Details			Application - Payme	nt Details
Application Number	Submission Date	Application	Department / Agency	Assigned Officer		Remarks	Permission Document	Total Amount (₹)	Payment Status	Acknowledgemer
RCP201700392	31-07-2017	View 🛛	R & B	EE-NRML	Approval Under Process	NA	NA	71931	PAY AMOUNT ₹	NA
RCP201700379	29-07-2017	View 🛛	R & B	EE-KMNR	Certificate Issued	Y	View @	108999	PAYMENT COMPLETED	View @
RCP201700376	29-07-2017	View Θ	R & B	EE-ADB	Approval Under Process	approved	NA	4701	PAYMENT COMPLETED	View O
RCP201700375	29-07-2017	View ©	R & B	EE-NRML	Approval Under Process	NA	NA	22128	NA	-NA
RCP201700374	29-07-2017	View (9)	R & B	EE-KMNR	Approval	NA	NA	22128	NA	NA

4.3.4 Dash Board – Rejected Applications

- In case of application get rejected by Officer, for some reason, User will get message regarding rejection of application to user's registered mobile number.
- User can login into the application and can view the status as rejected by click on below shown marking.

HOME SERVI	ICES - CHANGE	PASSWORD	олт					elcome to testcgg oday : 6-7-2017 :			
ENTREPRENEUR - ROAD CUTTING/RIGHT OF WAY PERMISSION DETAILS											
Application Number	Submission Date	Status	Total Amount (?)	Payment Status	Remarks	Permission Document	Application	Acknowledgemen			
RCP201700228	06-07-2017	Approval Under Process	4155	NA	NA	NA	View @	NA			
RCP201700204	02-07-2017	Certificate Issued	75224	PAYMENT	NA	View @	View @	View ()			
RCP201700203	02-07-2017	Approval Under Process	4155	NA	NA	NA	View @	NA			
RCP201700184	21-06-2017	Approved	11412	PAYMENT	ok	NA	View @	View @			
RCP201700179	07-06-2017	Certificate Issued	40181	PAYMENT	NA	View @	View @	View @			
RCP201700177	05-06-2017	Approval Under Process	7964	NA	NA	NA	View @	NA			
RCP201700176	05-06-2017	Certificate Issued	6097	PAYMENT	NA	View @	View @	View @			
RCP201700175	05-06-2017	Approved	34140	PAYMENT	test	NA	View 😁	View @			
RCP201700174	05-06-2017	Approved	6097	PAYMENT	test	NA	View \Theta	View @			
RCP201700173	03-06-2017	Approved	33170	PAYMENT	NA	NA	View @	View 🕀			
RCP201700172	01-06-2017	Approved	6339	PAYMENT	NA	NA	View 😁	View 🕲			
RCP201700171	01-06-2017	Approval Under Process	4641	NA	NA	NA	View @	NA			
RCP201700170	01-06-2017	Continence Issued	27300	PAYMENT	NA	View @	View @	View @			
RCP201700169	01-06-2017	Rejected	9684	NA	test	NA	View @	NA			
RCP201700167	31-05-2017	Rejected	40749	NA	test	NA	View @	NA			
